

## Important: New webshop & product API

Dear Partner,

From 1 January 2026, Clipper Interall will become part of Favorite Gifts. That is why we have launched a new website. Clipper Interall will remain fully intact, with the same identity and values you are familiar with.

To ensure a clear and smooth transition, we have listed all important changes below:

### Delivery times and print proofs

From 22 December until 5 January, we are working with extended delivery times. Ordering remains possible. Please note that orders and print proofs will only be processed from 5 January onwards.

We update the new data feed daily with the most up-to-date delivery times.

### Resetting your password

With the launch of our new webshop, you will need to reset your password. You have received an email with instructions on how to do this. If you experience any issues while setting your new password, please contact your regular contact person.

### Updated print codes and product numbers

With the transition to our new system, print-related data and product numbers will change. This information is available in our new product API.

### In the updated product API you will find:

- New product numbers
- Product prices
- Updated print codes
- Print formats
- Print prices

### New product API tokens available

Your new product API tokens will be available from 22 December.

You can find these on the website by clicking 'My account' and then navigating to 'Debtor API'. The following tokens will be visible:

- Production token
- Sandbox token (test environment)

For questions or more information about the API, please contact: [apisupport@clipperinterall.com](mailto:apisupport@clipperinterall.com)

In addition to the product API, we can also support you as a partner with product data files, which you can find in 'My environment'.

We are doing everything we can to ensure a smooth transition. Should you have any questions or encounter any issues in the meantime, please do not hesitate to contact us.

We will keep you informed of further updates and additional information.

Kind regards,  
Team Clipper Interall